

FIG. 1

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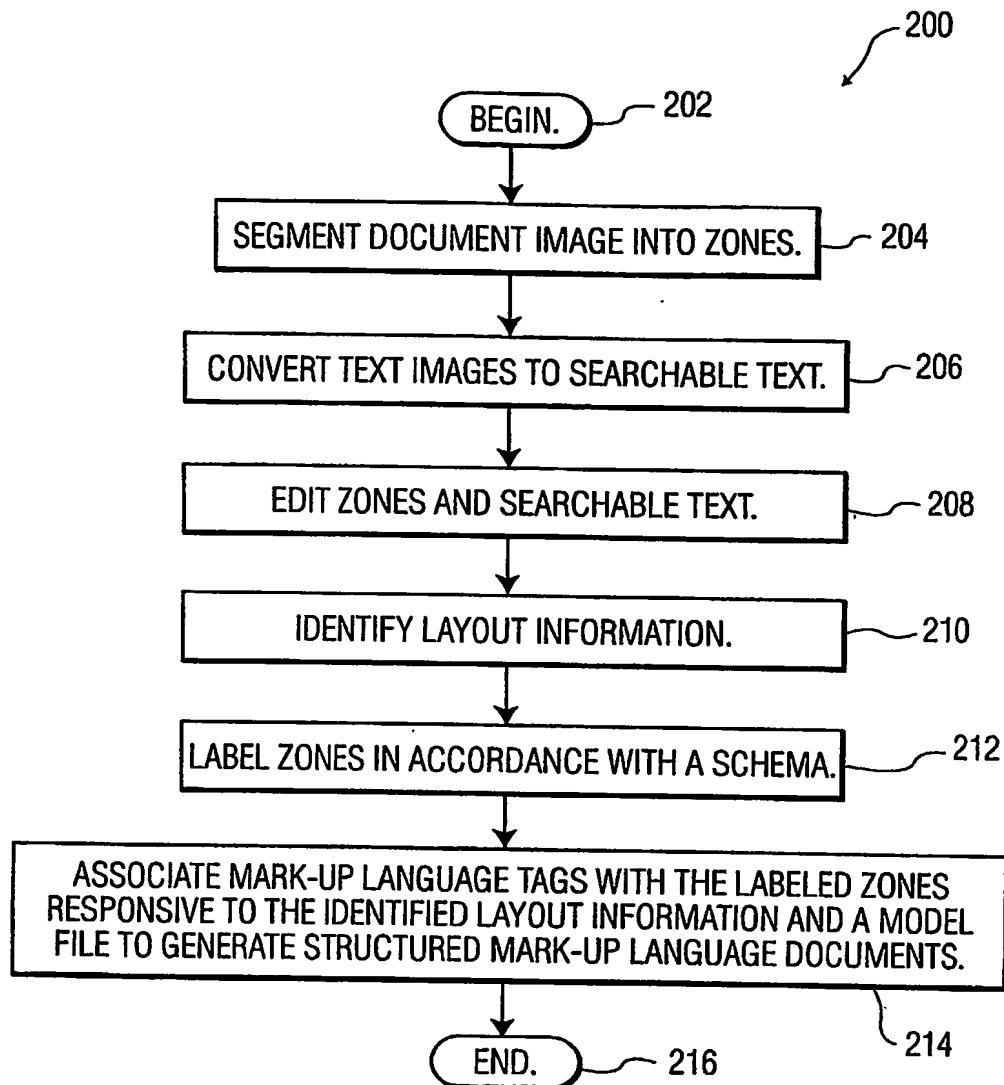
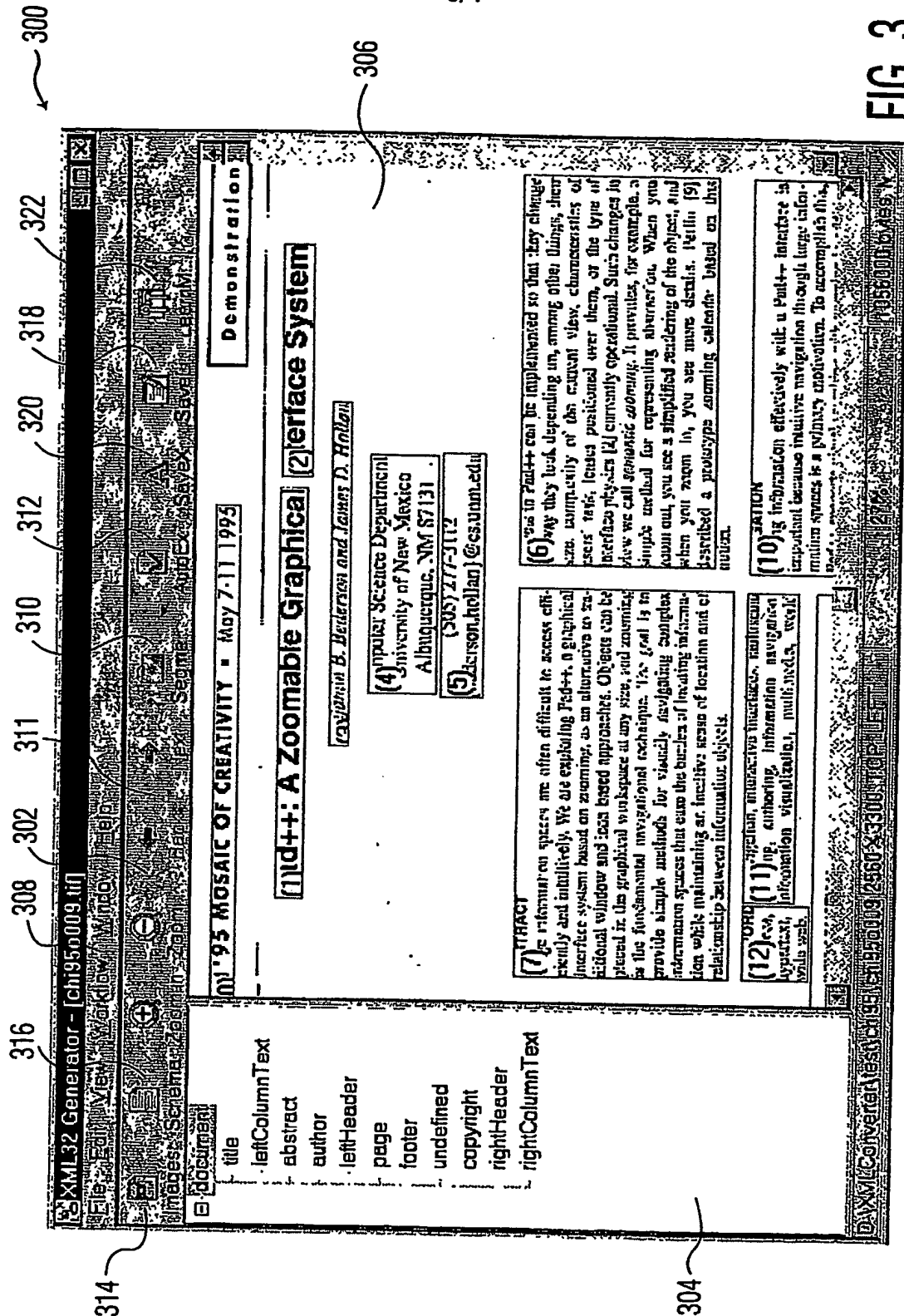


FIG. 2



**FIG. 3**

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CHI '95 MOSAIC OF CREATIVITY • May 7-11 1995

Doctoral Consortium

## High-End High School Communication: Strategies and Practices of Students in a — 402 Networked Environment

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### ABSTRACT

This paper describes a study of the design of computer-based communication and media space environments that support highly interactive school-based learning communities. The two basic questions posed in this research are: (1) How are media space tools used by students in these classrooms, both in terms of the structure of communications activity and the surrounding physical and temporal constraints of the environment?; and (2) What are possible explanations for student behaviors and attitudes with regard to media space tools? The answers to these questions will provide insight for the design of next-generation media spaces for educational settings.

**KEYWORDS:** Media Spaces, Education, Communication, Design

### INTRODUCTION

Classrooms are like islands, isolated from each other and the world beyond their boundaries. Students enter an enclosed space and for the next forty to ninety minutes, all interaction is confined to the individuals contained within the classroom walls. More often than not, the instructional strategies employed in classrooms also isolate students from one another. Communication is comprised of back-and-forth exchanges between teacher and student, and only rarely from student to student. This dissertation studies the deployment of highly-interactive computer-based communication tools designed to break the boundaries that exist in classrooms, with the goal of elaborating principles for the effective design and implementation of these environments in school settings.

The high school classrooms involved in this study have been augmented with a suite of highly interactive communication tools, including electronic mail, Usenet newsgroups, asynchronous multimedia notebooks, remote screen-sharing, and desktop video teleconferencing. In the CHI community, this combination of tools has come to be known as a *media space* [3, 1]. Media spaces enable individuals or groups to

work together, even when they cannot be temporally or spatially co-located. This makes it possible for students to collaborate both with their distant peers and with experts outside the classroom. It is argued that classrooms equipped with media space technologies will become the norm over the next decade, thus making it important to understand student behaviors and attitudes with respect to the use of these communication technologies.

Two basic questions are asked in this research: (1) How are media space tools used by students in these classrooms, both in terms of the structure of communications activity and the surrounding physical and temporal constraints of the environment; and (2) What are possible explanations for student behaviors and attitudes with regard to media space tools? The answers to these questions are intended to provide guidance for the design of next-generation implementations of classrooms where highly interactive communication tools are used to link students as peer collaborators to professional communities, teachers, and other students both within and beyond the walls of the school.

### BACKGROUND TO THIS WORK

At CHI '94 in Boston, a panel entitled "Media Spaces and Their Application in K-12 and College Learning Communities" [5] presented three different educational projects that employed varying configurations of media space technology to enhance learning environments. An important result of this panel was the recognition that the needs of school environments are significantly different than the white collar settings in which most media space research is conducted. Each of the three projects represented on the panel employed a different solution (both technological and pedagogical) to the problem of cross-classroom and beyond-school communication, but there was little empirical evidence to support any of the approaches presented.

In a search for past research to inform the question of media space application in classrooms, two distinct, but related, literatures were identified. The first body of research is comprised of studies describing the use of various communication tools in educational and work settings, primarily in terms of message flow over time [6]; studies of the classroom as a work environment enabled by

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CHI' Companion 95, Denver, Colorado, USA  
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FIG. 4

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